TORBAY COUNCIL

Clerk: Governance Support Governance Support

Telephone: 01803 207013 Town Hall
E-mail address: governance.support@torbay.gov.uk
Date: Friday, 31 January 2025 Torquay

TQ1 3DR

Dear Member

STATUTORY LICENSING SUB-COMMITTEE - THURSDAY, 6 FEBRUARY 2025

I am now able to enclose, for consideration at the Thursday, 6 February 2025 meeting of the Statutory Licensing Sub-Committee, the following reports that were unavailable when the agenda was printed.

Agenda No Item Page

6. Temporary Events Notice in respect of Offshore (Pages 3 - 62)
Bar and Restaurant, 9 Palk Street, Torquay

Yours sincerely

Governance Support Clerk



Agenda Item 6

TORBAY COUNCIL

Briefing Report No: Public Agenda Item: Yes

Title: Licensing Act 2003 – Temporary Event Notice for Offshore,

13-14 Vaughan Parade, Torquay

Wards Affected: Tormohun

To: Licensing Sub Committee 6 February 2025

Contact Officer: Julie Smart

Telephone: 01803 208025

ficensing@torbay.gov.uk

1. Key points and Summary

- 1.1 To consider and determine a Standard Temporary Event Notice (the Notice), in respect of an event outside the Premise detailed above.
- 1.2 The notice relates to all the Corporate Priorities within the Community Plan.
- 1.3 The matters raised relate to the Licensing Objectives the "Prevention of Public Nuisance" and "Public Safety".
- 1.4 The matter must be considered on its merits, having received details of the issues arising either at a hearing or by written Representation. A decision must be made, having considered the Representations, either:-
 - (a) not to give the Premises User a Counter Notice
 - (b) to give the Premises User a Counter Notice
 - (c) impose one or more conditions on the standard Temporary Event Notice if—
 - (i) the authority considers it appropriate for the promotion of the Licensing Objectives to do so,
 - (ii) the conditions are also imposed on a Premises Licence or Club Premises Certificate that has effect in respect of the same premises, or any part of the same premises, as the Temporary Event Notice, and
 - (c) the conditions would not be inconsistent with the carrying out of the licensable activities under the Temporary Event Notice.

1.5 Reasons for the decision must be given for inclusion in the appropriate Notices required to be served on the Premises User and Relevant Persons following the determination of the matter.

3. Temporary Event Notice

3.1 A Notice has been served under Section 100 of the Licensing Act 2003 (the Act) to allow licensable activities to take place as detailed within. The Notice is shown in Appendix 1.

A brief description of The Notice, as follows:-

- The sale of alcohol by retail for consumption on the premises,
- The provision of regulated entertainment, and
- The provision of late night refreshment between 0900 hours and 0000 hours on Saturday 10 May 2025 and Sunday 11 May 2025

The Premises User indicates the maximum number of people to be present at any one time during the times he intends to carry on licensable activities will be 350, including staff, organisers and performers.

The Premises User has stated that they intend to use only part of the premises at this address or intend to restrict the area to which the Notice applies to "The area will be clearly marked out by our café pavement barriers".

In respect of the location of the event, the Premises User further states "Please see plan, as per previous year". The plan submitted is shown at Appendix 2.

The Premises User describes the nature of the event as:

"The event will take place as per previous years, with a small outdoor bar, BBQ and stage for live music. There will be 3 security provided by a reputable company who will patrol our boundary and make sure there is no anti social behaviour. We will be monitoring noise levels continually throughout the day. A noise plan will also be submitted to the council".

The noise plan submitted is shown at Appendix 3.

The Premises Licence in respect of Offshore is attached at Appendix 4.

3.2 The Council as the Licensing Authority is satisfied that the Premises User has met the administrative requirements of Section 100A of the Act but is required to hold a hearing as one relevant Objection Notice has been received within the appropriate time scale and has not been subsequently withdrawn.

The Objection received is from Environmental Health, in relation to the Licensing Objectives, the "Prevention of Public Nuisance" and "Public Safety". This is shown in Appendix 5.

The Premises User has responded to the Objection Notice. This is shown in Appendix 6.

- 3.3 The Authority is required to conduct a hearing under the provisions of Section 105(2) unless all parties agree that this is not necessary.
- 3.4 Appropriate Notices have been issued to all parties, as required by the Licensing Act 2003 (Hearing Regulations) 2005, including, where appropriate, details of the Objection and the procedure to be followed at the hearing.
- 3.5 Rights of Appeal to the Magistrates' Court are granted by Section 181 of the Act and, by Paragraph 16(1) of Schedule 5 as follows:
 - (a) Where the relevant Licensing Authority gives a Counter Notice under Section 105(3), the Premises user may appeal against that decision.
 - (b) Where that Authority decides not to give such a Counter Notice, the Relevant Person may appeal against that decision.

Rachael Hind Regulatory Services Manager

Appendices

Appendix 1 The Notice

Appendix 2 The Plan submitted to support the Notice

Appendix 3 The Noise Management Plan

Appendix 4 The Premises Licence

Appendix 5 Objection from Environmental Health

Appendix 6 Response from Premises User

Documents available in Members' rooms

None

Background Papers:

None



Agenda Item 6 Appendix 1



Torbay Application for a Temporary Event Notice Licensing Act 2003 For help contact licensing@torbay.gov.uk Telephone: 01803 208025

* required information

Section 1 of 0			
You can save the form at any ti	ime and resume it later. You do not need to be	logged in when you resume.	
System reference	Not Currently In Use	This is the unique reference for this application generated by the system. You can put what you want here to help you track applications if you make lots of them. It is passed to the authority.	
Your reference	OFFSHORE 11/05/25		
Are you an agent acting on bel	• •	Put "no" if you are applying on your own behalf or on behalf of a business you own or	
○ Yes	lo	work for.	
Applicant Details			
First name	BRETT		
Family name	MORTON		
E-mail address			
Main telephone number		Include country code.	
Other telephone number			
☐ Indicate here if you would	ld prefer not to be contacted by telephone	_	
Are you:			
_	r organisation, including as a sole trader	A sole trader is a business owned by one	
 Applying as an individual 	person without any special legal structure. Applying as an individual means you are applying so you can be employed, or for some other personal reason, such as following a hobby.		
Applicant Business			
Is your business registered in the UK with Companies House?	• Yes O No		
Registration number	09516713		
Business name	OFFSHORE BARS UK LTD	If your business is registered, use its registered name.	
VAT number	807587010	Put "none" if you are not registered for VAT.	
Legal status	Private Limited Company		

Continued from previous page			
Your position in the business	DIRECTOR		
Home country	United Kingdom	The country where the headquarters of your business is located.	
Registered Address		Address registered with Companies House.	
Building number or name	Offshore 13-14		
Street	Vaughan Parade		
District	Harbourside		
City or town	Torquay		
County or administrative area	TORBAY		
Postcode	TQ25EG		
Country	United Kingdom		
Section 2 of 0			
APPLICATION DETAILS (See a	also guidance on completing the form, gener	ral notes and note 1)	
Have you had any previous or	maiden names?		
○ Yes	No		
Your date of birth		Applicant must be 18 years of age or older	
	dd mm yyyy	T	
National Insurance number		This box need not be completed if you are an individual not liable to pay UK national insurance.	
Place of birth			
Correspondence Address			
-	similar to) the address given in section one?	If "Yes" is selected you can re-use the details	
○ Yes	No	from section one, or amend them as required. Select "No" to enter a completely new set of details.	
Building number or name			
Street			
District			
City or town			
County or administrative area			
Postcode			
Country	Page 8		

Continued from previous page				
Additional Contact Details				
Are the contact details the sam	ne as (or similar to) those given in section one?	If "Yes" is selected you can re-use the details		
Yes	○ No	from section one, or amend them as required. Select "No" to enter a completely new set of details.		
E-mail				
Telephone number				
Other telephone number				
Section 3 of 0				
THE PREMISES				
activity at the premises describ Give the address of the premise description (including the Orda	es where you intend to carry on the licensable a nance Survey references). (See also guidance o	activities or if it has no address give a detailed		
Does the premises have an add	dress?			
Yes	○ No			
Address Is the address the same as (or s	similar to) the address given in section one?	If "Yes" is selected you can re-use the details from section one, or amend them as		
○ Yes	No	required. Select "No" to enter a completely new set of details.		
Building number or name	OFFSHORE BAR & RESTAURANT			
Street	VAUGHAN PARADE / PALK ST			
District				
City or town	TORQUAY			
County or administrative area				
Postcode	TQ25EG			
Country	United Kingdom			
Does a premises licence or club the premises (or any part of the	o premises certificate have effect in relation to e premises)?			
○ Neither	es licence Club premises certificate			
remises licence number 159				
Location Details				
Provide further details about the location of the event				
Please see plan, as per previous years.				
	Page 9			

Continued from previous page	
If you intend to use only part of the premises at this address or intend to restri description and details below (see also guidance on completing the form, not	
The area will be clearly marked out with our cafe pavement barriers.	
Describe the nature of the premises below (see also guidance on completing t	he form, note 4)
CAFE, BAR, RESTAURANT	
Describe the nature of the event below (see also guidance on completing the	form, note 5)
The event will take place as per previous years, with a small outdoor bar, BBQ security provided by a reputable company who will patrol our boundary and We will be monitoring noise levels continually throughout the day. A noise place will be monitoring to be seen to be a small outdoor bar, BBQ security provided by a reputable company who will be monitoring noise levels continually throughout the day.	make sure there is no anti social behaviour.
Section 4 of 0	
LICENSABLE ACTIVITIES	
State the licensable activities that you intend to carry on at the premises (see also guidance on completing the form, note 6):	
The supply of alcohol by or on behalf of a club to, or to the order of, a member of the club	
☐ The giving of a late temporary event notice	(see also guidance on completing the form, note 7)
Event Dates	
There must be a period of at least 10 days between the date you submit this for you will be using these premises for licensable activities.	orm and the date of the earliest event when
When are you going to submit 23 / 01 / 2025 this form?	
State the dates on which you intend to use these premises for licensable activities (see also guidance on completing the form, notes 7 and 14)	The maximum period for using premises for licensable activities under the authority of a temporary event notice is 96 hours (four days).

Continued from previous page		
State the dates on which you intend to use these premises for licensable activities (see also guidance on completing the form, notes 7 and 14)	11 / 05 / 2025 dd mm yyyy	The maximum period for using premises for licensable activities under the authority of a temporary event notice is 96 hours (four days).
	Remove this date	
	Add another date	
State the times during the event period that you propose to carry on licensable activities (give times in 24 hour clock) (see also guidance on completing the form, note 9)		
State the maximum number of people at any one time that you intend to allow to be present at the premises during the times when you intend to carry on licensable activities, including any staff, organisers or performers (see also guidance on completing the form, note 10)	350	Note that the maximum number of people cannot exceed 499.
supplies will be for consumption (see also guidance on complete	nclude the supply of alcohol, state whether the on on or off the premises, or both sing the form, note 11):	
 On the premises only 		
 Off the premises only 		
Both		
Section 5 of 0		
PERSONAL LICENCE HOLDER	S (See also guidance on completing the form	n, note 12)
Do you currently hold a valid personal licence?	YesNo	
Provide the details of your per	sonal licence below.	
Issuing licensing authority	Torbay Council	
Licence number	PA2129	
Date of issue	25 / 01 / 2010 dd mm yyyy	
Date of expiry	dd / mm / yyyy Page 11	

Continued from previous page	Any	further relevant def	tails	
Section 6 of 0				
	NC	TICES (See also g	uida	nce on completing the form, note 13)
Have you previously given a temporary event notice in respect of any premises for events falling in the same calendar year as the event for which you are now giving this temporary event notice?)	Yes	•	No
Have you already given a temporary event notice for the same premises in which the event period: a) Ends 24 hours or less before; or b) Begins 24 hours or less after the event period proposed in this notice?)	Yes	•	No
Section 7 of 0				
ASSOCIATES AND BUSINESS CO	OLL	EAGUES (See also	gui	dance on completing the form, note 14)
Has any associate of yours given a temporary event notice for an event in the same calendar year as the event for which you are now giving a temporary event notice?)	Yes	•	No
Has any associate of yours already given a temporary event notice for the same premises in which the event period: a) Ends 24 hours or less before; or b) Begins 24 hours or less after the event period proposed in this notice?	0	Yes	•	No
Has any person with whom you are in business carrying on licensable activities given a temporary event notice for an event in the same calendar year as the event for which	0	Yes	•	No
you are now giving a temporary event notice?			Pa	age 12

Continued from previous page		
Has any person with whom you are in business carrying on licensable activities already given a temporary event notice for the same premises in which the event period: a) Ends 24 hours or less before; or b) Begins 24 hours or less after the event period proposed in this notice?		
Section 8 of 0		
CONDITION		
It is a condition of this temporary event notice that where the relevant licensable activities described in Section 4 above include the supply of alcohol that all such supplies are made by or under the authority of the premises user. (See also guidance on completing the form, note 16)		
PAYMENT DETAILS		
This fee must be paid to the authority. If you complete the application online, you must pay it by debit or credit card.		
This formality requires a fixed fee of £21		
DECLARATION		
* The information contained in this form is correct to the best of my knowledge and belief		
* I understand that it is an offence:		
$_{\star}$ (i) to knowingly or recklessly make a false statement in connection with this temporary event notice and that a person is liable on conviction for such an offence to a fine up to level 5 on the standard scale; and		
* (ii) to permit an unauthorised licensable activity to be carried on at any place and that a person is liable on conviction for any such offence to a fine not exceeding £20,000, or to imprisonment for a term not exceeding six months, or to both		
Information held by Torbay Council complies with and is held in accordance with the UK Data Protection Act, 1998. The information that you provide on this form will only be used in the processing of the application form, and will only be disclosed where necessary under any applicable legislation and certain circumstances should the application be successful such as publication of business details on a public register, it may also be shared for the purposes of enforcement		
You have the right to access your personal information. If you wish to access your personal information or exercise any of your rights under the legislation then please contact Torbay Counci● s Information Governance team on 01803 207467. Further information can be found on the Information Governance pages on Torbay Counci● s internet pages at www. torbay.gov.uk		
* Information may also be shared for the prevention and detection of crime, for example with the police and other agencies as required by law, such as the Audit Commission under the National Fraud Initiative data matching exercise		
☐ Ticking this box indicates you have read and understood the above declaration		
This section should be completed by the applicant, unless you answered "Yes" to the question "Are you an agent acting on behalf of the applicant?"		

Page 13

Full name

Capacity

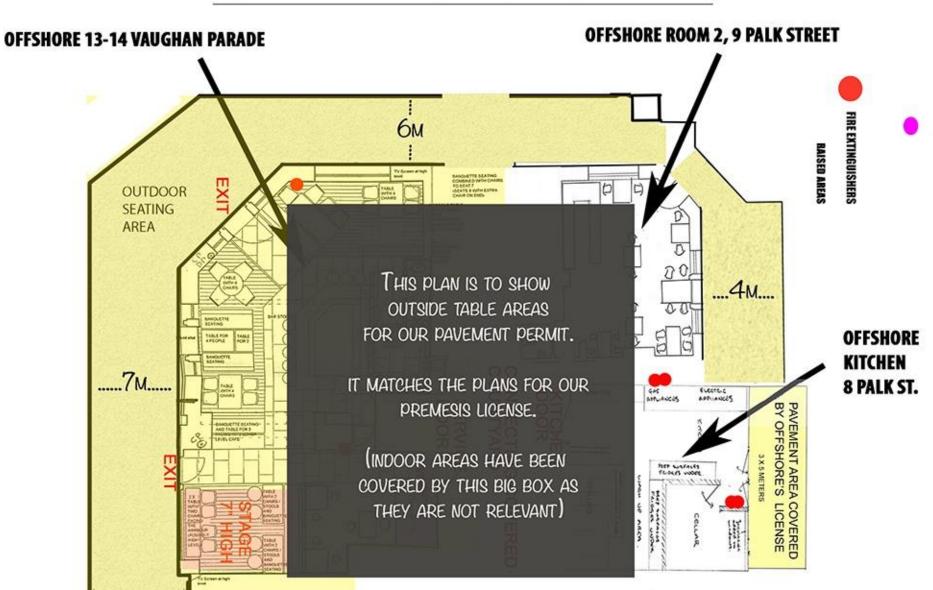
Brett Morton

DIRECTOR

Continued from previous page	
Date	19 / 01 / 2025 dd mm yyyy
	Add another signatory
2. Go back to https://www.gov continue with your application	outer by clicking to file/save as ouk/apply-for-a-licence/temporary-event-notice/torbay/apply-1 to upload this file and
OFFICE USE ONLY	
Applicant reference number	OFFSHORE 11/05/25
Fee paid	
Payment provider reference	
ELMS Payment Reference	
Payment status	
Payment authorisation code	
Payment authorisation date	
Date and time submitted	
Approval deadline	
Error message	
Is Digitally signed	
< Previous <u>1</u> <u>2</u> <u>3</u> <u>4</u>	<u>5 6 7 8</u> Next >

Agenda Item (Appendix 2

OFFSHORE PAVEMENT PERMIT AREA PLAN 2024





Agenda Item 6
AppendingBan Parade
TQ2 5EG

Noise Management Plan

Offshore Bar & Restaurant - Offshore & Bays Mini Festival 11/05/2025, in aid of the RNLI

Introduction

The purpose of this Noise Management Plan is to detail the procedures we aim to adopt to ensure, as far as possible, the minimisation of disturbance to local residents from the venue/event.

With the Noise Management Plan, we have the following in place:

- Policies and procedures applied to all noise generated.
- Full staff training for relevant team member in relation to noise control.
- o An ongoing review process.
- Complaints monitoring to satisfy the licensing authorities.
- The identification of potential noise sources relating to the premises/event and define the acceptable level of noise arising from the specified venue/event.
- A detailed list of steps that will be taken to manage noise pollution.
- A defined programme of noise management to check that compliance has been achieved through monitoring.
- o A complaints procedure.

Contact: Brett Morton & Mark Baines

Noise Monitoring Manager (NMM): Mark Baines (GM)

Event Date/Site: 11/05/2025

Proposed Event: Bays & Offshore mini-festival 2025. Our annual celebration of our local

suppliers & live music.



Event Schedule:

Sunday Live music between 12pm and 8pm outdoors. Performances of 1 hour with half hour breaks in between. Small outdoor bar supplied by Bays Brewery, and BBQ operated by our Head Chef. Security present throughout.

Proposed Capacity: 300 people

Proposed Audio Operator: An experienced sound engineer will be supplying the PA and monitoring the sound levels with a Db meter

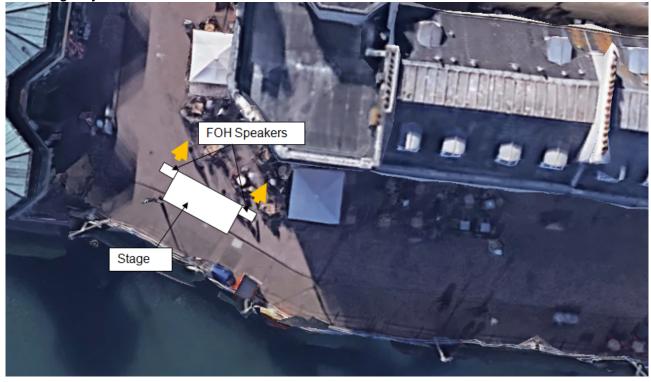
Event Site

The event site is an open site with no paid entry. It is a public right of way and will be treated as such giving full access to the general public keeping disruption to a minimum. The area will be patrolled by 3 security staff supplied by a reputable security company.

Sound System and Speaker placement

The sound system comprises of a low output point source Electro Voice system focused towards the venue building as shown below. Although the picture below shows the stage falling outside our area, this will not be the case on the day - this image is to illustrate the angle of the stage and sound system. We will actually be angling the speakers further to the left this year so as to avoid the sound bouncing off the building and back over the harbour.

PLEASE NOTE, This arial diagram is to show the angle of the speakers for the purpose of the noise management plan only. Although the plan below depicts the stage area blocking the corner of Vaughan Road, we always leave space for emergency vehicles to pass through between the back of the stage and the lamp post which is policed throughout the day by our own security, one of whom will be permanently stationed by the stage for the sole purpose of keeping the area clear for emergency access.





Sound Control

All sound will be routed via the main digital sound desk controlled by an experienced sound engineer who is aware of our policies. All sound levels will be continually controlled and monitored by the sound engineer and our General Manager.

Previous Events

This is an annual event which has occurred in the same format every year for the past 13 years. It is always well managed, ends by 8pm, and has a great reputation for being managed in a competent and professional manner.

Possible Risk Areas

we take extra measures to ensure that our PA system / sound levels are monitored continuously. We direct our speakers away from the harbour. Looking at the general layout of the area one possible complainant might be the Torbay Hotel. We will inform the Hotel of the event hopefully making this an attraction for the weekend for any guest, although it must be stressed that we have not received any complaints from the hotel in the past. In fact last year we handed our letters to all local residents to give them advance warning that our event was taking place, and the vast majority of them were enthusiastic in support of our popular and well established event.

All nearby residents and businesses will be made aware of the start and finish times of the event and will be given communication details if there are any issues.

Noise Monitoring

Roaming Monitoring – There will be a member of the team taking external readings off site during each performance, and logging them, and communicating back to the sound engineer who will respond accordingly. These will be taken at the various locations around the harbour. The sound engineer will keep noise to the agreed levels onsite during the day at all times.

Public Communication

A local land line number of 01803 292108 will be published to residents posted a week before the event. Local residents may also submit enquiries to dutymanager@offshoretorguay.co.uk

Complaint Receiving and Action Procedure

Firstly all calls of complaint are dealt with via the email address or phone number given.

On receipt of a noise complaint sound levels will be checked and we will react to make a decision on how to react or change levels if necessary.

When the noise has been brought within managed conditions, if possible, the complainant will be informed and checked to see if they are satisfied.

All activities and complaints will be logged and reported to the Local Authority. Our log of noise levels will be available to authorities on request after the event if required.



Relationship with Local Authority

Offshore has been operating for 16 years and has always adhered to any advice / guidance from Torbay Councils EHO team. We have been hosting live music indoors every week for that entire time and have invested and installed our own stage PA so as to give us more control over the noise levels as suggested by Karl Martin and Steve Cox. We are keen to maintain this relationship with the council for this event. We will work with our sound engineer before and during the event to assure all levels are adhered to and work towards a complaint free event

Uncontrollable Factors

The main and most influential factor as with all external events will be weather. If there are high winds, no matter what direction, they will affect the sound travel more than a still warm day. By facing the speakers towards the Offshore building we feel most of the sound energy will be absorbed by the structure.

Any direction of wind will carry the sound more than the predicted inverse square law but the sound system is a low powered very short throw system and we will aim to limit the system to 95db FOH.

As I am writing and taking full responsibility for this noise management plan myself this year I would like to stress that I have a background in live music myself, having played in various bands throughout the years and have personally managed the noise levels at Offshore for 16 years. For at least 4 of those years we hosted live music in various forms every night of the week during the summer season, and we received minimal complaints. Whenever we have received complaints we have taken advice from the local authority and have acted on it. Since Covid we have been and continue to be a food led, table service restaurant and bar. This mini-festival is the only event we hold outdoors with a stage and multiple amplified bands / musicians, and it's very much a thank you to our local customers and local suppliers, before we get busy with the main tourist season. Plus this event is looked forward to each year by the RNLI who have sent a team to collect at our event the last 3 years, ranging over £3000 for the charity.

Brett Morton
Director
Offshore Bar & Restaurant
T:07973616044
E:brett.offshore@live.com

Premises Licence

1191

LOCAL AUTHORITY



Torbay Council Licensing & Public Protection Town Hall Castle Circus Torquay TQ1 3DR

Part 1 - Premises Details

POSTAL ADDRESS OF PREMISES, OR IF NONE, ORDNANCE SURVEY MAP REFERENCE OR DESCRIPTION

Offshore Bar & Restaurant

13-14 Vaughan Parade, Torquay, Devon, TQ2 5EG.

Telephone 01803 292108

WHERE THE LICENCE IS TIME LIMITED THE DATES

Not applicable

LICENSABLE ACTIVITIES AUTHORISED BY THE LICENCE

- a performance of live music
- any playing of recorded music
- provision of late night refreshment
- the sale by retail of alcohol

Activity (and Area if applicable)

THE TIMES THE LICENCE	ALITHORISES THE CARRYING	OUT OF LICENSABLE ACTIVITIES

Description

E. Performance of live music (Indoors) Monday to Sunday 10:00am Midnight On New Year's Eve from the end of permitted hours on NYE to the start of permitted hours on the following day F. Playing of recorded music (Indoors) Monday to Sunday 10:00am Midniaht On New Year's Eve from the end of permitted hours on NYE to the start of permitted hours on the following day L. Late night refreshment (Indoors & Outdoors)

Monday to Sunday 11:00pm Midnight

On New Year's Eve from the end of permitted hours on NYE to the start of permitted hours on the following day

Time From

Time To

M. The sale by retail of alcohol for consumption ON and OFF the premises

10:00am Monday to Sunday Midnight

On New Year's Eve from the end of permitted hours on NYE to the start of permitted hours on the

following day

THE OPENING HOURS OF THE PREMISES

Time From Time To Description Monday to Sunday 8:00am 12:30am

On New Year's Eve from the end of permitted hours on NYE to the start of permitted hours on the

following day



Premises Licence

1191

WHERE THE LICENCE AUTHORISES SUPPLIES OF ALCOHOL WHETHER THESE ARE ON AND / OR OFF SUPPLIES

- M. The sale by retail of alcohol for consumption ON and OFF the premises

Part 2

NAME, (REGISTERED) ADDRESS, TELEPHONE NUMBER AND EMAIL (WHERE RELEVANT) OF HOLDER OF PREMISES LICENCE

Brett Francis Morton

Station House, Rathmore Road, Torquay, Devon, TQ2 6NY.
Telephone 01803 606784

REGISTERED NUMBER OF HOLDER, FOR EXAMPLE COMPANY NUMBER, CHARITY NUMBER (WHERE APPLICABLE)

NAME, ADDRESS AND TELEPHONE NUMBER OF DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORISES THE SUPPLY OF ALCOHOL

Brett Francis MORTON

Station House, Rathmore Road, Torquay, Devon, TQ2 6NY.
Telephone 01803 606784

PERSONAL LICENCE NUMBER AND ISSUING AUTHORITY OF PERSONAL LICENCE HELD BY DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORISES FOR THE SUPPLY OF ALCOHOL

Licence No. PA2129 Issued by Torbay

Rachael Hind Regulatory Service Manager (Commercial) **24 January 2025**



Premises Licence

ANNEXES

ANNEXE 1

MANDATORY CONDITION: WHERE LICENCE AUTHORISES SUPPLY OF ALCOHOL

- 1) No supply of alcohol may be made under the premises licence:-
 - (a) at a time where there is no designated premises supervisor in respect of the premises licence, or
 - (b) at a time when the designated premises supervisor does not hold a personal licence or his/her personal licence is suspended.
- 2) Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
- 3) (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises:-
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to:

 (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
- 4) The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
- 5) (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
 - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
 - (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either:-
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.
- 6) The responsible person must ensure that:-
 - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is



Premises Licence

1191

ANNEXES continued ...

available to customers in the following measures:-

- (i) beer or cider: 1/2 pint;
- (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) still wine in a glass: 125 ml;
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

Minimum Drinks Pricing

- A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
- 2) For the purposes of the condition set out in paragraph 1
 - (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979
 - (b) "permitted price" is the price found by applying the formula P = D + (DxV)

Where:-

- (i) P is the permitted price
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence:-
 - (i) The holder of the premises licence
 - (ii) The designated premises supervisor (if any) in respect of such a licence, or
 - (iii) The personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 3) Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from the paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 4) (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
 - (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

ANNEXE 2

CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE

The prevention of crime and disorder

- 1. Cash / till drawer shall be removed while the premises are closed in order to discourage crime.
- CCTV system of an evidential standard shall be installed to the satisfaction of the police and the system to be in
 operation at all times the premises are open to the public. All recordings from that system shall be kept for a period of 21
 days and the police to have access to recordings at any reasonable time.



Premises Licence

1191

ANNEXES continued ...

- 3. Substantial food to be available during all licensing hours.
- 4. The consumption of intoxicating liquor shall be confined to the premises and the area adjacent thereto, designated under the terms of the Pavement Cafe Permit issued by the Local Authority, whilst such authority is for the time being in force, providing such persons are sat at tables and the area is supervised by way of waiter/waitress service.

Public safety

- 1. The fire safety measure with which the premises are provided will be maintained in good working order, and their adequacy will be determined on a regular basis by carrying out a fire risk assessment as required by, and in accordance with, the regulatory reform (fire safety order 2005).
- 2. I understand that the safety of occupants is also influenced by numbers of persons present, their disposition and the activities taking place, and therefore undertake to maintain a safe occupancy level.

The prevention of public nuisance

- Noise or vibration shall not emanate from the premises such as to cause persons in the neighbourhood to be unreasonably disturbed. In general terms, noise from the premises should not be audible within any noise sensitive premises (e.g dwelling) with windows open for normal ventilation especially after 11pm. This shall be assessed from the boundary to the nearest residential properties, on all sides of the licensed premises. The criteria that shall be applied are:
 - (i) Before 11pm Noise emanating from the premises shall not be clearly distinguishable above other noise.
 - (ii) After 11pm Noise emanating from the premises shall not be distinguishable above other noise.
 - (iii)The local authority shall reserve the right in cases of tonal noise and where premises are attached to others (i.e semi's and terraced properties), to make further assessments from within the residential property.
- 2. A senior member of staff (manager) shall assess the impact of any noisy activities on neighbouring residential premises at the start of the activity/entertainment and periodically throughout the activity/entertainment to ensure levels of noise have not increased.
- 3. The movement of bins and rubbish outside the premises shall be kept to a minimum after 11.00pm. This will help to reduce the levels of noise produced by the premises.
- 4. The volume of of amplified sound used in connection with entertainment provided shall at all times be under the control of the Licensee/Management and the controlling mechanism shall be operated from a part of the Premises not accessible to the public.

The protection of children from harm

- 1. The premises shall operate a Challenge 25 policy and any individual who appears to be under the age of 25 will be required to produce an approved form of photographic identification as outlined within the Torbay Councils Licensing Statement of Principles.
- 2. Challenge 25 Posters will be on display within the premises.
- Under 18's will not be allowed entry to the premises after 21:00 hours, and any under 18's will be asked to leave unless consuming a table meal.
- 4. Children under the age of 16 years will be accompanied by a responsible adult after 21:00 hours.

ANNEXE 3

CONDITIONS ATTACHED AFTER A HEARING BY THE LICENSING AUTHORITY

None

ANNEXE 4

PLANS



Licensing Act 2003 Premises Licence

1191

ANNEXES continued ...

Copy attached to Licence.



Premises Licence Summary

1191

LOCAL AUTHORITY



Torbay Council

Licensing & Public Protection Town Hall Castle Circus Torquay TQ1 3DR

Premises Details

POSTAL ADDRESS OF PREMISES, OR IF NONE, ORDNANCE SURVEY MAP REFERENCE OR DESCRIPTION

Offshore Bar & Restaurant

13-14 Vaughan Parade, Torquay, Devon, TQ2 5EG.

Telephone 01803 292108

WHERE THE LICENCE IS TIME LIMITED THE DATES

Not applicable

LICENSABLE ACTIVITIES AUTHORISED BY THE LICENCE

- a performance of live music
- any playing of recorded music
- provision of late night refreshment
- the sale by retail of alcohol

THE TIMES THE LICENCE AUTHORISES TH	E CARRYING OUT OF LICENSABLE A	ACTIVITIES	
Activity (and Area if applicable)	Description	Time From	Time To
E. Performance of live music (Indoors)			
,	Monday to Sunday	10:00am	Midnight NYE to the start of permitted hours on the
	following day	orrinted fied 5 orri	The to the start of permitted floure of the
F. Playing of recorded music (Indoors)			
	Monday to Sunday	10:00am	Midnight
	On New Year's Eve from the end of perfollowing day	ermitted hours on N	NYE to the start of permitted hours on the
L. Late night refreshment (Indoors & Ou	itdoors)		
	Monday to Sunday	11:00pm	Midnight
	On New Year's Eve from the end of perfollowing day	ermitted hours on N	NYE to the start of permitted hours on the
M. The sale by retail of alcohol for cons	umption ON and OFF the premises		
·	Monday to Sunday	10:00am	Midnight
	On New Year's Eve from the end of perfollowing day	ermitted hours on N	NYE to the start of permitted hours on the

THE OPENING HOURS OF THE PREMISES			
	Description	Time From	Time To
	Monday to Sunday	8:00am	12:30am
	On New Year's Eve from the e following day	end of permitted hours on	NYE to the start of permitted hours on the



Premises Licence Summary

1191

WHERE THE LICENCE AUTHORISES SUPPLIES OF ALCOHOL WHETHER THESE ARE ON AND / OR OFF SUPPLIES

- M. The sale by retail of alcohol for consumption ON and OFF the premises

NAME, (REGISTERED) ADDRESS OF HOLDER OF PREMISES LICENCE

Brett Francis Morton

Station House, Rathmore Road, Torquay, Devon, TQ2 6NY.

REGISTERED NUMBER OF HOLDER, FOR EXAMPLE COMPANY NUMBER, CHARITY NUMBER (WHERE APPLICABLE)

NAME OF DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORISES THE SUPPLY OF ALCOHOL

Brett Francis MORTON

STATE WHETHER ACCESS TO THE PREMISES BY CHILDREN IS RESTRICTED OR PROHIBITED

Access is restricted only under the terms of the Licensing Act 2003

Rachael Hind Regulatory Service Manager (Commercial) 24 January 2025



Licensing Act 2003
Environmental Health Representation

Application Details

Premises: The Offshore bar and restaurant

Name of Applicant: Brett Morton

Address: The Offshore bar and restaurant, 13 -14, Vaughan Parade, Torquay

TQ2 5EG

Type of Application: Temporary event notice

Representation

This department would like to make the following representation:

I consider the application to undermine the following licensing objectives:

The Prevention of Public Nuisance

Public Safety

The likely effect of granting the licence as applied will undermine the licensing objectives because:

Should the TEN be granted, I consider the likely effect to be as follows:

- 1.) Large congregations of customers leading to an obstruction of the highway, making it difficult for emergency access if required
- 2.) Excess litter due to lack of bin provision
- 3.) Lack of toilet provision causing nuisance to neighbouring businesses
- 4.) A strong likelihood of alcohol consumption within the public space's protection order

Recommendations

I therefore recommend that this notice is refused because:

A temporary event notice has been received by Torbay Council's licensing department by Mr Morton for the provision of licensable activities at land adjacent to Offshore bar and restaurant, 13 -14, Vaughan Parade, Torquay.

The notice advises the intention to carry out the sale by retail of alcohol on the premises only, the provision of regulated entertainment and the provision of latenight refreshment for the date of the 10th and the 11th May 2025. The notice has been submitted in line with the annual event held by offshore which has been running for a number of years. The event which includes a stage for live music and an outdoor bar has been applied for with a capacity of 350 people.

Historically, there have been issues with excessive noise, problems with litter, obstructions of the highway and non-compliance with the *then* pavement café licence restrictions on vertical drinking.

It should be noted that although noise nuisance has been an issue in the past, this is not the main concern in this representation. Three noise complaints were received about last year's event; however, a degree of noise will be expected with live music events such as these. As the event is held once a year, it is difficult to determine whether a statutory or public nuisance exists.

Please see the table in Appendix 1 which shows the consistent issues in connection with this event, as recorded by the licensing department and public protection officers.

In light of the breaches and non-compliance seen in previous years, my first objection to this notice is the high volume of congregating people. Last year's event saw numbers vastly exceeding what most would consider safe for the size and nature of the event. CCTV footage from last year outlines the extent of the issue. Please refer to Appendix 3.

These large crowds of people pose a potential nuisance to other members of the public who wish to use the harbour (a stretch of the public highway as can be seen in Appendix 5).

There are also several issues when it comes to emergency access. Should an emergency services vehicle require immediate access, they may be presented with problems due to the large number of crowds. Please see appendix 6, an E-mail from Mr Aggett, fire safety inspector at Torquay fire station which highlights the expectations of an event organiser based on an event of this size. A copy of the E-mail chain can be seen in Appendix 6. In his E-mail, Mr Aggett stated:

"There would also appear to be very little in the way of managing the crowds with SIA stewards. Would also be interested how they manage the maximum occupancy of the premises due to the large number of attendees."

However, Mr Morton's noise management plan advises the following:

"we always leave space for emergency vehicles to pass through between the back of the stage and the lamp post which is policed throughout the day by our own security, one of whom will be permanently stationed by the stage for the sole purpose of keeping the area clear for emergency access."

Yet, having reviewed the CCTV footage, this appears not to have been the case. This demonstrates that Mr Morton cannot adhere to the terms set out in his own noise management plan. This gives me little confidence in his management of this event and the effectiveness of the security.

The photo attached in appendix 3 shows how some customers had brought camping chairs and placed them on the highway to use. In an E-mail dated 14th May 2024 (See appendix 4) Mr Morton acknowledges this but explains that it was outside of his control as the issue was not within area described for his event.

"There were quite a few people who had brought their own picnics/drinks/ picnic chairs with them who decided to sit/ stand outside of our areas both on the harbourside and on Cary green. As this was not within our licensed area or our TEN and the alcohol was not purchased at offshore, the security team could not really act forcefully on this and would perhaps benefit from advice / support from the police for any similar such events in the future."

The most recent event, held last year on 12th May 2024 also demonstrates a lack of control. In anticipation of notification of this event, the regulatory service manager for the licensing department, Ms Hind, emailed pre-emptively on 25th March 2024, outlining our concerns, stating we were likely to object. Instead of addressing these concerns and taking steps to reduce the likelihood of them reoccurring, Mr Morton instead outlined how the event was held for charity and was well received by the public for the past 15 years. A copy of this email correspondence can be seen in Appendix 2.

A further face to face discussion was held with myself, Mrs Hind and Mr Morton on 28th March 2024. We discussed the proposed event and the expectations which must be met. A follow up E-mail sent by Mrs Hind on 28th March 2024 which confirmed the rule around vertical drinking. (See Appendix 2)

Despite this, the event went ahead in clear breach of this condition and with clear disregard for our advice. As seen in the CCTV footage and photos attached in Appendix 3, it is clear that there was no control or consideration for this.

The vertical drinking condition is now no longer in force so cannot be applied to this year's event, however, condition 4 under appendix 2 of the premises licence for Offshore states:

The consumption of intoxicating liquor shall be confined to the premises and the area adjacent thereto, designated under the terms of the Pavement Cafe Permit issued by the Local Authority, whilst such authority is for the time being in force, providing such persons are sat at tables and the area is supervised by way of waiter/waitress service.

As there was a clear lack of regard for advice and conditions in force at the time, the option to allow the event to go ahead with the above condition in force would make no difference to the management of this year's event. The result of last years event demonstrates poor management and engagement with the authority. This is not considered satisfactory considering that Mr Morton is the premises licence holder and DPS for Offshore.

My second objection relates to issues around excess litter. At last year's event, Mr Morton had not provided adequate bin provision. This meant that councils bins were used by customers. Due to the increase in numbers of people, bins started to overflow. On the 12th May 2024, Licensing officer Ms Smart visited the area and noted the problems with bins. In a follow up E-mail dated 14th May 2024 (See appendix 7), Ms Smart commented:

"Public bins, emptied by Swisco at tax payers expense, were overflowing as no additional bin provision appeared to be provided by Offshore."

Ms Smart also noted an issue with litter in the vicinity surrounding Offshore. In the same E-mail dated 14th May 2024, Ms Smart noted:

"Whilst drinks were supplied in plastic vessels, people were walking around the harbourside drinking from these and many were left around the harbourside. I doubt that Offshore did a sweep of the area to dispose of these during or after the event finished."

My third point revolves around the lack of toilet provision for this event. Given the proposed number of people, it would be expected that additional toilets are provided for customers to use. As the only available toilets were those within offshore, customers began using neighbouring businesses toilets.

The E-mail following Ms Smarts visit to the area at last year's event states:

Complaint from nearby licensed premises that people attending the event were using their toilets, causing queues and delays for their own customers which had to be supervised by a member of staff, as there was no addition toilet provision by Offshore.

Again, this shows little consideration for effective management of the event and the potential nuisance caused to neighbouring businesses.

My final objection to this notice is that there is a strong likelihood that customers will consume alcohol outside of the licensed area. The plans submitted for last years event are no different to those submitted for this year. Yet, having reviewed CCTV footage as shown in Appendix 3, it is clear that crowds of people had congregated outside of the marked area (pavement café licence area) but still looked to be participating in the event. I have attached a screenshot of the CCTV footage to demonstrate this (Please refer to Appendix 5). The consequence of this is that customers who have bought alcohol under the on-sales only provision who find themselves outside of the area defined in the plan, are breaching the PSPO.

The alcohol PSPO was revised in May 2024 to help prevent antisocial behaviour in the area. It prohibits the consumption of alcohol in public spaces including this area and if someone is seen drinking alcohol, then an authorised officer or the police can inform them of the PSPO and ask them to stop drinking or surrender their alcohol. This event would foreseeably provoke alcohol consumption in direct contravention to the aims of this order and bring members of the public at risk of being enforced under it having bought alcohol from this licensed premise.

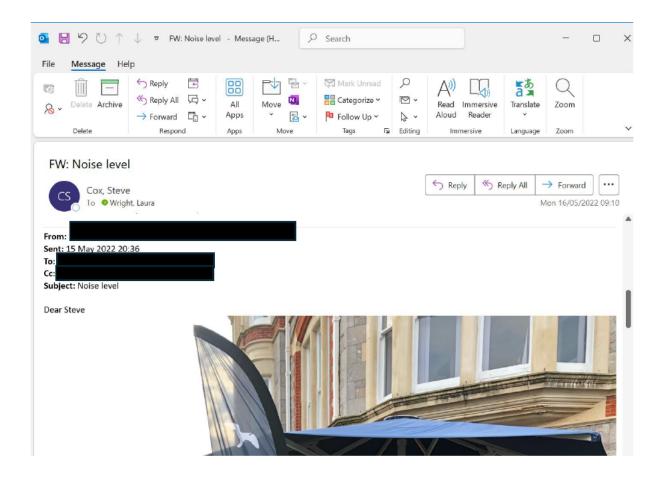
The notice that Mr Morton has submitted is for the sale of alcohol for on sales only with a capacity of 350 people. It is difficult to imagine how 350 people would fit safely into an area comprising of no more than what is set out in the pavement café licence area. As the area appears insufficient to hold this many people, it is highly likely that customers will use the space on the adjacent highway. Customers will likely be doing so whilst drinking, thereby constituting an off-sale. Mr Morton himself states that his door staff are unable to enforce action on those outside of the designated area. This brings into question how, if at all, Mr Morton intends to ensure all customers remain in the pavement café barriers.

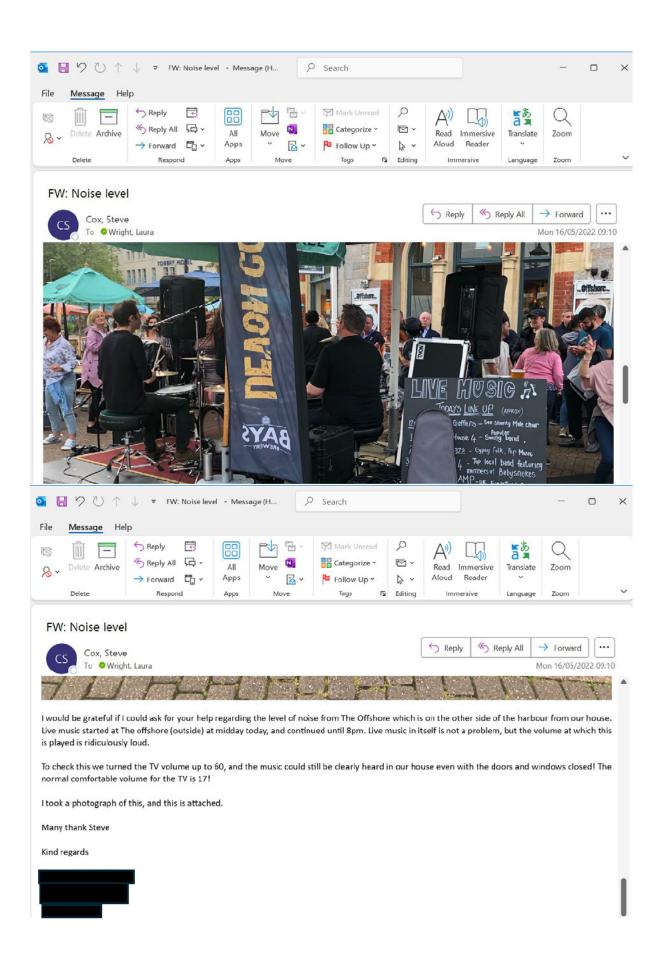
In summary, the scale and capacity for this event is too large for the area defined in the notice. The lack of effective control of this event over previous years gives me no confidence that the event can go ahead without having a detrimental effect on the licensing objectives.

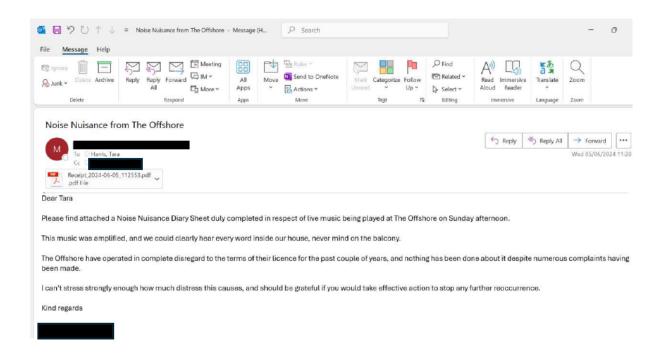
I therefore recommend the notice is refused.

SRU	DATE	ISSUE
204147	22/05/2014	Late TEN submitted by Mr Morton for 31/5/14 to 01/06/14. Mr Martin (Then public protection officer) objected on grounds of recent noise complaints made by residents, and (though not obliged), a failure to consult with environmental health prior to the event. Licensing officer who visited previously also formed the view that noise from the venue was excessive.
269879	17/05/2022	Noise complaint about TEN 14/05/22 to 16/05/22 for offshore event. Complainant not concerned with live music itself but said that the volume was 'ridiculously loud'.
		Second noise complaint received from different complainant stating 'Even inside with all the windows closed all we can hear is their music'.
		07/10/2022 Mr Cox (Then regulatory service manager) received a further email from the first complainant about an event on 02/10/22 held under a TEN in Pavement Café Permit area submitted by Mr Morton. Mr Cox noted that permit does not allow live music.
271919	14/09/2022	TEN for 02/10/22 submitted by Brett. Two noise complaints from separate residents.
275419	07/05/2023	Pavement café permit breached – premises provided amplified music outside without temporary permission, despite advice being given to give 21 days' notice to local authority. Complaint made by resident stating noise was excessive.
274721	28/03/2023	TEN for 20/05/23 to 22/05/23 submitted by Brett – Breaches of Pavement Café Permit and noise. Ms Smart (Licensing officer) attended following complaints from residents of excessive noise. Ms Smart formed the view that the noise was excessive. Ms Smart also observed customers stood up drinking within the pavement licence café area.

280310	12/05/2024	Noise complaint stating noise is unreasonably loud. Mr West (Public protection officer) notified Mr Morton of this.
280311	13/05/2024	Noise complaint from nearby resident stating noise is excessive. Mr West (Public protection officer) notified Mr Morton of this.
280653	6/06/2024	Noise complaint about amplified music at offshore. Complainant completed and returned noise diary sheet. Mr West Informed Mr Morton who later met with complainant and agreed a way of working forward. Volume to be adjusted if considered a nuisance to complainant on request in the future.







Case Reference: Licensing and Public Protection TQ1 3DR

Community Safety, c/o Town Hall, Castle Circus, Torquay

ASB / Noise Nuisance Diary Sheet

Your name and address Name and address of person / address being complained about		ddress ss of being	E ATTACHED GUIDANCE BEFORE MAKING DIARY ENTRIES.		
Date	Start time	Finish time	Description of incident / noise nuisance	How did the incident / noise affect you?	
2024	IU.30	17.30	Amplified live nume being played outdoors in contradiction with the terms of their music Lucence.	It could be heard quite charty inside our house.	
			I have a short vileo chip of this , together with a sound moter reaching taken on the street.		
			ŧ		

Ref: SRU Page - 1 -

Licensing and Trading Standards Customer Contact Web Form

Field	Value
Enquiry type	Alcohol and Entertainment Licences
Customer's enquiry	Please can someone check that the music at the offshore bar on Torquay harbour is within the agreed limits. They have live music today and it is very loud, even inside with the windows closed all we can hear is their music. We live up on Vane Hill Road on the opposite side of the harbour.
Title	
Contact Forename	
Contact Surname	
Contact Phone	
Customer Address	
Post Code	
Email	
Notes	

Date submitted: 12 May 2024 14:16:08	
Making a complaint about noise	
Are you a housing association tenant?	No
Do you know the address where the noise is coming from?	Yes
I confirm you have read this and wish to continue with my complaint	1
Have you spoken to the person making the noise, about the problem?	No
Are you reporting persistent	Loud music
Have you already reported this to us?	No
The address where the noise is coming from	Off Shore Bar
Who is causing the noise?	Off Shore Bar
Please give as much information as possible about the noise and how it is affecting you?	The noise is so loud at 1415 that it is at a level that it will damage my hearing. Thet have had bands on which have been at a reasonable ket the one on now Sunday 12 May 2024 1415 is unreasonable loud and of a level that will damage hearing.
First name:	
Surname:	
Address:	
Email address:	

Appendix 2

From: Brett Morton brett.offshore@live.com

Sent: 25 March 2024 15:21

To: Hind, Rachael <Rachael.Hind@torbay.gov.uk>

Cc: Smart, Julie <Julie.Smart@torbay.gov.uk>; West, Thomas <Tom.West@torbay.gov.uk>

Subject: Re: Offshore - Live Music Event

Hi Rachael,

I would like to discuss this all with you before putting in the application if that is ok with you?

To give you some more background, we have held the same event every year for the 15 years I have been running offshore. I am happy to adhere to anything you ask but I would like to point out this event has been popular with locals as a celebration of our local suppliers and musicians for those 15 years and we have never had any issues with antisocial behaviour or excessive noise, save for a couple of complaints from someone who lives on the hill opposite who has vested interests in another local venue.

In attendance last year we had the owners of Bays Brewery, Hunts Cider, Devon Rum & Torquay Coastal Gin and have all loved and supported our event over the years as our companies have grown together.

The changing of personnel on the council caused us huge amounts of stress last year, especially the involvement of Fabian who has absolutely zero knowledge of our local area or our history. He was extremely rude, seeming to deliberately get mine and engineers) names wrong every single time we spoke. We spoke to Fabian at great length as a debrief and I did reply to his emails multiple times. But at a very busy time for us, I found the whole process extremely time consuming, wasteful and basically a tick box exercise for him to justify his own position rather than any interest in what's best for our local area.

Can I stress that we are a table service venue for the rest of the year. We are the only restaurant & bar that offers outdoor table service during the season.

Our event lasts 7 hours, and it's once a year. This is the only event we ever allow standup drinking, which like I said has been allowed by your predecessors every year since I opened 15 years ago. So surely a precedent has been set for this well run, well loved & longstanding event.

The TEN we usually apply for has never been denied previously, and the complaints are always from the same people with vested interests like I said. You are asking me to jump through extra hoops which I will do in order to keep our event going which has become a tradition around the harbourside, but I fear it will be another waste of all our time.

Can we please have a chat before I put in the application?

Kind Regards,

Brett Morton

Director

Offshore Bar & Restaurant

From: Hind, Rachael < Rachael.Hind@torbay.gov.uk>

Sent: Monday, March 25, 2024 2:49:18 PM

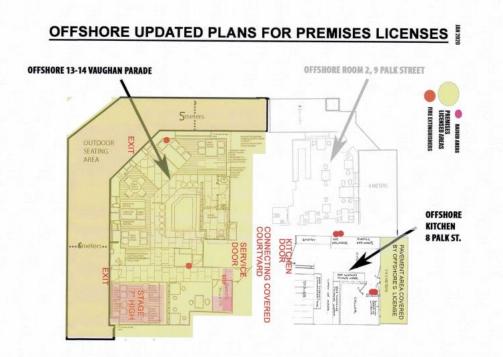
To: brett.offshore

Cc: Smart, Julie <
Julie.Smart@torbay.gov.uk>; West, Thomas <
Tom.West@torbay.gov.uk>

Subject: Offshore - Live Music Event

Dear Brett

My colleague, Julie Smart, has advised that you are intending to hold another music event in the outside area at Offshore in May. I have reviewed the premises licence and you will not need to apply for a TEN application if the entertainment is held within your premises licence area – see plan below.



However, if it is going to be a stage, like you advised in your plan last year (see below) which was outside of the pavement area, then you will need to apply for a TEN and you will also need to seek permission to use the land from highways and you may need to apply for a road closure.



If the amplified live or recorded music is held within your pavement licence area, you will need to apply for a temporary amplified music permission to cover the period during which the amplified live or recorded music is intended. You must apply at least 21 days in advance as we will require a 10 working day consultation period in order to fully consider such applications and allow for the consultation.

However, noise complaints have been received for the past two years regarding events outside your premises. Last year, you did not apply for the temporary permission 21 days in advance and normally we would have refused the application, however as you had submitted a noise management plan which had been produced by event to go ahead.

Unfortunately, the noise management plan was not put into practice and we received three noise complaints regarding this event. The event was also witnessed by an officer from this department.

The noise management plan had advised that a number of noise monitoring positions would be in place and that 'All activities and complaints will be logged and reported to the Local Authority in a real time report recorded via Smaart Audio. There will be a final report of all activities after the event, sent as a full report including any data compiled during the event' (page 5 of noise management plan).

My colleague, Fabien Simms contacted yourself and prior to the event with some suggested improvements to the noise management plan, including how the residents would be able to contact you during the event. Fabien also asked on numerous occasions for a copy of your formal debrief/final report after the event as per the noise management plan. However, no report was submitted to this department.

An officer from this department also witnessed customers drinking outside of the permitted area and they were stood up within the pavement café area dancing/singing to the music. As advised in my letter dated 15 June 23, you must ensure that the conditions of your pavement licence are adhered to at all times including Condition 21: *The Licence Holder/s shall*

ensure that customers who purchase food or drink for consumption on the premises shall not consume such items outside of the permitted area (as per the licence plan) and Condition 22: All customers using the pavement café will be required to be seated. Vertical drinking will not be permitted within the licenced area.

Based on the previous history of this event and the matters outlined above, then our department are likely to object to an application for either a TEN or a pavement licence café temporary amplified music permission. However, I recommend you review your noise management plan and provide evidence of how you will address the issues raised and what noise monitoring will be in place throughout the event (and by whom) and how you will respond to complaints on the day. We will then take this into consideration when considering any application.

If you wish to discuss this further, please do not hesitate to contact myself or my colleague Tom West, who is now our new Licensing Officer that deals with noise and public nuisance matters.

Kind Regards, Rachael

TORBAY COUNCIL

Rachael Hind | Regulatory Service Manager (Commercial)
Community Safety
Town Hall, Torquay TQ1 3DR
01803 208028 | rachael.hind@torbay.gov.uk

www.torbay.gov.uk
Facebook | Twitter | LinkedIn | Instagram

This electronic email is confidential and may also be privileged. If you are not the intended recipient, please notify the sender, and please delete the message from your system immediately. The views in this message are personal; they are not necessarily those of Torbay Council.

From: Brett Morton <

Sent: Thursday, April 4, 2024 2:56 AM

To: Hind, Rachael < Rachael.Hind@torbay.gov.uk Co: West, Thomas < Tom.West@torbay.gov.uk Subject: Re: Offshore - Live Music Event

Hi Rachael & Tom,

I hope you're both well.

I have attached our noise management plan.

I would just like to stress again that this is a much loved day that we do not run for our own benefit but for the wider community. Offshore doesn't make any more money from this than we would from a normal sunny Sunday. In fact after we've paid the bands we actually make less. We do it to raise money for the RLNI, thank our local customers, suppliers and musicians for being so great, and then we get on with the rest of the season as a seated table service restaurant and bar. Believe me, the last thing I want to do is to draw negative attention from the council, and if I was only motivated by profit I really wouldn't bother, but I genuinely think it's important that we keep our traditional little event going for the good of the community.

I hope you agree that I have taken every measure I can to ensure that this is as far as possible a complaint free event.

Kind Regards,

Brett Morton

Director







From: Hind, Rachael < Rachael. Hind@torbay.gov.uk >

Sent: 28 March 2024 17:11

To: Brett Morton <
Cc: West, Thomas < Tom.West@torbay.gov.uk >

Subject: RE: Offshore - Live Music Event

Hi Brett

Thank you for meeting with us today.

Following our meeting, Tom and I have discussed the pavement café licence conditions with Jon Edwards. He has advised that point 15 of the pavement licence café policy states – see page 21:

pavement-cafe-policy.pdf (torbay.gov.uk)

All customers using the Pavement Café will be required to be seated. Vertical drinking is not permitted within the licensed area at any time. Removal of tables and chairs and/or the submission of a Temporary Event Notice under provision of the Licensing Act 2003 does not constitute suspension of permissions granted under this licence.

Therefore, you will not be able to deviate from this condition for your proposed event on 12 May.

As discussed, you will not need to apply for a TEN if the event is within your pavement licence café area, however you will need to apply for the pavement licence café temporary amplified music permission. As advised, please ensure you review your noise management plan and detail what noise monitoring will be in place throughout the event (and by whom) and how you will respond to complaints on the day. We will then take this into consideration when considering any application.

If the stage is outside of your pavement licence café area, then you will also need to contact Highways to get permission to use this area.

I am on leave now until 15 April, however if you wish to discuss this further, please contact Tom West who I have copied into this email.

Kind Regards, Rachael

TORBAY COUNCIL

Rachael Hind | Regulatory Service Manager (Commercial)
Community Safety
Town Hall, Torquay TQ1 3DR
01803 208028 | rachael.hind@torbay.gov.uk

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Appendix 3:

<u>C120 Vaughan Pde uuid-7fb96cf5-3d78-4a5a-8254-0d25b7c437f0 2024-05-12 15-15-56(2).mp4</u>

C121 Palk St uuid-a64dbc29-6be4-4d20-ae0a-6e766d8f74c4 2024-05-12 15-15-56(1).mp4



From: Brett Morton

Sent: Tuesday, May 14, 2024 8:49 AM

To: Smart, Julie < <u>Julie.Smart@torbay.gov.uk</u>>

Subject: Offshore festival 2024

Hi Julie,

Our event went really well, with no major issues, and once again we raised over £1000 for the RNLI. Andrew, the new Coxon of the lifeboat was in attendance all day and even jumped onstage himself to give away the raffle prizes. The people in attendance were 99.9% locals of all ages which was lovely to see.

We had one noise complaint call to the landline, and responded by telling the sound engineer to turn down. We received zero emails of complaint and zero complaints to my mobile number which was also on the letter to local residents. Aside from that please find our noise monitoring sheet attached detailing our efforts to control noise throughout the day.

An issue I'm sure you're already aware of was that due to the unexpectedly amazing weather, a LOT more people than expected came along this year.

managed the situation really well to make sure the day ran smoothly with no confrontation / flashpoints.

I must say all our customers were extremely supportive and well behaved, and gave very generously to the RNLI.

The area to the rear of our stage was larger this year and so easily wide enough for emergency vehicles to pass. We also made sure that musicians kept the area clear of equipment. A crowd did gather along the harbourside but our security were always confident that they could clear the way for any emergency vehicles quickly when needed.

There were quite a few people who had brought their own picnics/drinks/ picnic chairs with them who decided to sit/ stand outside of our areas both on the harbourside and on Cary green. As this was not within our licensed area or our TEN and the alcohol was not purchased at offshore, the security team could not really act forcefully on this and would perhaps benefit from advice / support from the police for any similar such events in the future. That said, there were zero reports of antisocial behaviour that I'm aware of.

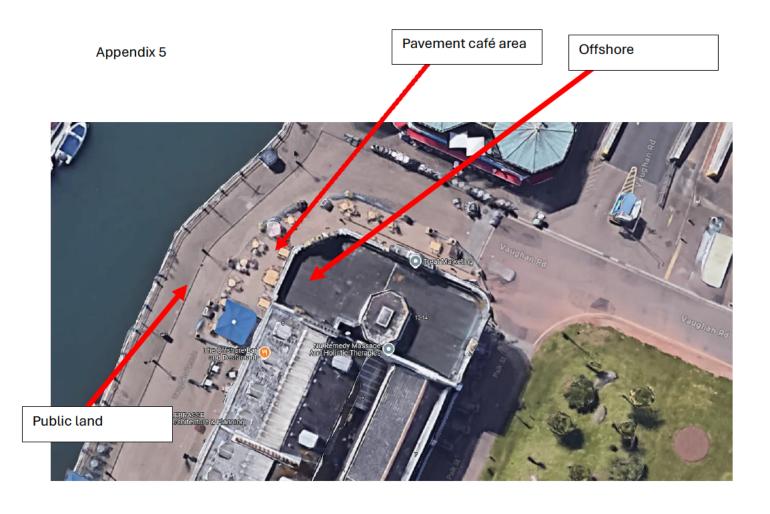
Thanks for your patience and understanding during this process.

I hope you agree that charity events such as this are important and that the huge enthusiasm from the general public means there is an appetite for more community events like this in Torquay. Like I have already said though, I feel this event could possibly benefit from collaboration with other harbourside venues in future if it is to continue.

At the moment though, I'm just glad it's over and that we can go back to our usual continental style table service for the rest of the summer (**)

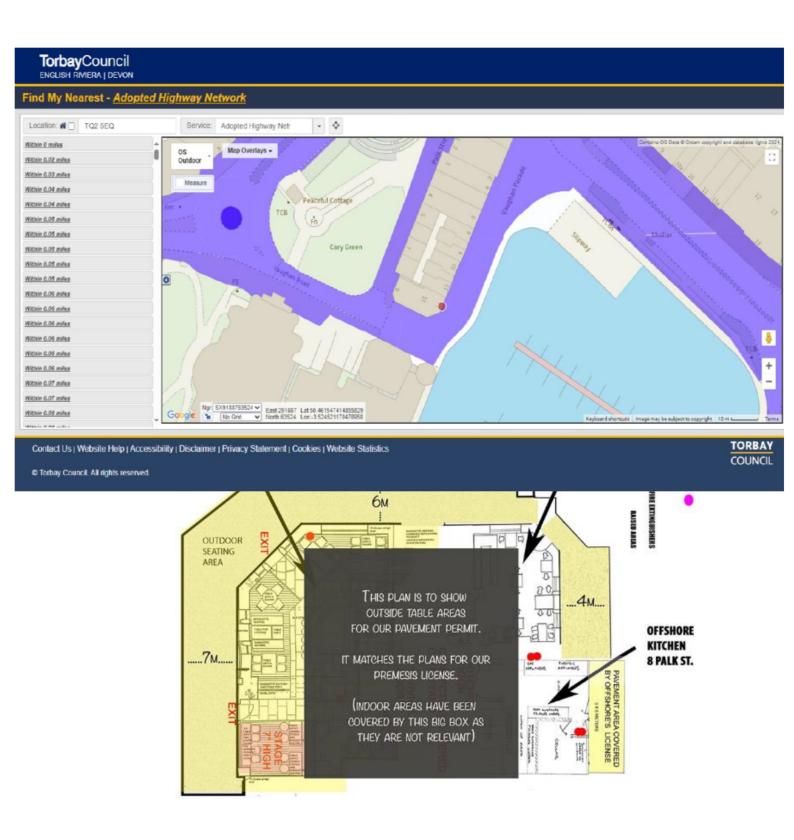
Yours sincerely,

Brett Morton Director Offshore Bar & Restaurant





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Appendix 6

From: Andrew Aggett @dsfire.gov.uk>

Sent: 29 January 2025 11:02

To: West, Thomas <Tom.West@torbay.gov.uk>

Cc: Brown, Michael <Michael.Brown@swisco.co.uk>; Magenta Guthrie < @ddsfire.gov.uk>

Subject: RE: Minimal width for emergency access

You don't often get email from aaggett@dsfire.gov.uk. Learn why this is important

Morning Tom,

Magenta has asked me to respond to you for this event. If we attended a fire incident involving the event premises or an adjacent one members of the public would disperse to a reasonable safe distance. Once in attendance and the severity of the incident has been established, we would put in place cordons for the incident to safely operate in and keep members of the public safe.

From the information you have provided I can see that there are large numbers of people and it is unclear whether the event/license has a designated footprint, would expect to see more robust segregation such as barriers. There would also appear to be very little in the way of managing the crowds with SIA stewards. Would also be interested how they manage the maximum occupancy of the premises due to the large number of attendees.

I am not an expert on public rights of way/pavements but if the event wants to use all the space out to the harbour wall, I would assume a diversion route for the pavement will need to be in place (TTRO). This can cause possible objections from neighbouring businesses that could potentially be missing out on passing trade.

Hope this has been of use to you. If you require any further information, please do not hesitate to contact me.

Kind Regards



Andy Aggett
Fire Safety Inspector
Torquay Fire station

t. e. @dsfire.gov.uk

Devon and Somerset Fire and Rescue Service

Newton Road

Torquay

TQ2 7AD

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Our Values:



From: Magenta Guthrie < @dsfire.gov.uk>

Sent: 28 January 2025 14:48

To: Andrew Aggett < @dsfire.gov.uk > Subject: FW: Minimal width for emergency access

Hello,

Would you be able to pick this event up please? My only involvement last year was to tell Rachael what the widths required were for access, it didn't go to SAG etc.

If you don't have capacity don't worry, I'll get round to it after

Kind regards,

Magenta Guthrie Fire Safety Protection Inspector

w. www.dsfire.gov.uk

Devon and Somerset Fire and Rescue ServiceTorquay Fire Station, Newton Road, Torquay TQ2 7AD

please don't print this email unless you really need to.

From: West, Thomas <Tom.West@torbay.gov.uk>

Sent: 28 January 2025 14:44

To: Magenta Guthrie @dsfire.gov.uk
Cc: Brown, Michael Michael.Brown@swisco.co.uk
Subject: FW: Minimal width for emergency access

Hi Magenta,

Last year you had correspondence with my colleague Rachael in connection with a temporary event notice for a licenced event. The event went ahead but the crowds of people far exceeded what was stipulated on the notice. (I've attached some photos for reference). A notice has been submitted ahead of this year's event, and I will be objecting on grounds of public nuisance and public safety.

A copy of the notice was sent to responsible authorities; however, I know that not everyone is aware of the issue around crowds of people on the highway from last year.

Part of my objection includes the potential for emergency service vehicles to have restricted access to certain parts of the harbour. No doubt crowds will disperse when an emergency vehicle is coming through, but I wondered how or if at all this might restrict the capabilities of a fire and rescue vehicle in case of an incident.

- Michael, based on the screenshots below, would this prompt the need for a TTRO given the highway is partially blocked by people, albeit only for a small section on the harbour?

Many thanks,

Tom





From: Hind, Rachael < Rachael. Hind@torbay.gov.uk >

Sent: 28 January 2025 13:05

To: West, Thomas < Tom.West@torbay.gov.uk Cc: Smart, Julie < Julie.Smart@torbay.gov.uk Subject: FW: Minimal width for emergency access

From: Magenta Guthrie < @dsfire.gov.uk>

Sent: 17 April 2024 09:56

To: Hind, Rachael < <u>Rachael.Hind@torbay.gov.uk</u> > **Subject:** RE: Minimal width for emergency access

Hi Rachael,

So appliances need to get within 45 - 50m of all structures. As the buildings in that area are less than 11m to the floor of the top storey, a normal pump is required not a high reach, therefore the table below is applicable regarding minimum width requirements (3.7m);

Minimum width of road between kerbs (m)	Minimum width of gateways (m)	Minimum turning circle between kerbs (m)	Minimum turning circle between walls (m)	Minimum clearance height (m)	Minimum carrying capacity (tonnes)
37	3.1	16.8	19.2	3.7	12.5
37	3.1	26.0	29.0	4.0	17.0
	between kerbs (m) 37	between gateways (m) kerbs (m) 3.1	between kerbs (m) gateways (m) between kerbs (m) 337 3.1 16.8	between kerbs (m) gateways (m) between kerbs (m) between walls (m) 337 3.1 16.8 19.2	between kerbs (m) gateways (m) between kerbs (m) between walls (m) height (m) 337 3.1 16.8 19.2 3.7

Kind regards,

Magenta Guthrie

Fire Safety Protection Inspector

m. www.dsfire.gov.uk

Devon and Somerset Fire and Rescue Service

Torquay Fire Station, Newton Road, Torquay TQ2 7AD

please don't print this email unless you really need to.

From: Hind, Rachael < Rachael. Hind@torbay.gov.uk >

Sent: Wednesday, April 17, 2024 9:27 AM

To: Magenta Guthrie @dsfire.gov.uk>
Subject: Minimal width for emergency access

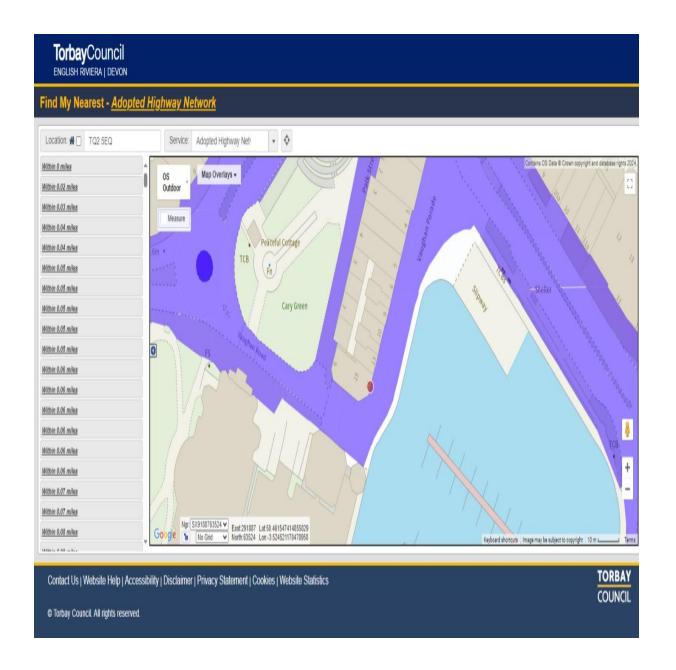
Hi Magenta

We are dealing with a request to have a stage outside offshore in Vaughan Road. This is a paved area but not sure if there is a minimum width that should be kept clear for emergency vehicle access. If so, please could you advise what the minimum width is?

Please see map below:

Proposed event location:





Many thanks Rachael

TORBAY COUNCIL

Rachael Hind | Regulatory Service Manager (Commercial)
Community Safety
Town Hall, Torquay TQ1 3DR
01803 208028 | rachael.hind@torbay.gov.uk

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Appendix 7

From: Smart, Julie < <u>Julie.Smart@torbay.gov.uk</u>>

Sent: 14 May 2024 13:31

To: Hind, Rachael <Rachael.Hind@torbay.gov.uk>; West, Thomas <Tom.West@torbay.gov.uk>

Subject: Offshore Event - 12 May 2024

Hi Rach & Tom

I have uploaded some photos and videos of the above event to the Teams folder – Alcohol & Entertainment/Offshore Noise Complaints. You'll notice in the videos that it was very windy and my phone was picking this up, but the music and customers could clearly be heard on the opposite side of the harbour despite the wind.

Issues I noted are:

- Large number of customers stood up drinking within Pavement Café Permit area in breach of Pavement Café Policy and a condition on the premises licence that the Pavement Policy Permit Conditions must be complied with – ie customers sat down and served by waiter/waitress service (although the event outdoors was under a TEN, I saw customers come outside from inside the premises therefore those sales were made under the authority of the premises licence).
- Large number of customers stood up drinking in area around the Pavement Café Permit area within no alcohol zone
- Large crowd attracted to area due to event. Highways wanted an assurance that the road behind the stage would be kept clear not that it is acceptable to obstruct it but try to clear if emergency access is required. Door stewards not seen to be attempting to control this area, just stood around watching.
- Some customers took their own chairs to the event and sat around area, including behind stage in area supposed to be kept clear.
- Area severely congested with people so difficult to walk around probably impacted on gift business situated opposite and causing obstruction for those wishing to access taxi rank and public car park located in that area.
- Behind stage area, guitar cases and other items, including wires not within barriers so causing potential trip hazard
- Complaint from nearby licensed premises that people attending the event were using their toilets, causing queues and delays for their own customers which had to be supervised by a member of staff, as there was no addition toilet provision by Offshore.
- Public bins, emptied by Swisco at tax payers expense, were overflowing as no additional bin provision appeared to be provided by Offshore.
- Whilst drinks were supplied in plastic vessels, people were walking around the
 harbourside drinking from these and many were left around the harbourside. I doubt
 that Offshore did a sweep of the area to dispose of these during or after the event
 finished.
- Spotted Torquay also shows photo of crowding negative comments include
 - "It was heaving lol. Struggled to get past. Great atmosphere"
 - "It was loud! We live on the hill behind the former church, we got the music loud and clear in our garden!",
 - "I heard it clearly from the top of Braddon's Hill but a much more welcome sound than the Torbay Moaning Chorus". Offshore Bar and Restaurant replied to this

comment "...... We were monitoring noise levels all day and we stayed within our agreed acceptable decibel limits BUT admittedly the wind was carrying the sound up the hill so sincere apologies for any inconvenience. Please do keep in mind that this is an annual event and does not reflect our usual service, as we usually run continental style seated service outdoors and our music is kept to background levels. Please feel free to message us directly with any further feedback".

- "No sorry, too many people! 😥"

Thanks

Julie

TORBAY COUNCIL

Julie Smart | Licensing Officer | Licensing and Public Protection Team Torbay Council, Community & Customer Services, Lower Ground Floor, Town Hall, Torquay TQ1 3DR



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Agenda Item 6 Appendix 6

Dear Tom

Thankyou for considering my application to continue our longstanding and well respected event

I submitted the application early this year so that we had time to respond to any suggestions and to avoid too much back and forth in the weeks leading up to it. I did use last years application as a template, so perhaps I should have communicated in advance and then included your suggestions in the TEN, but like I said I just wanted to get the application in early so we can get the ball rolling before we all get too

Given the nature of your objection, it is confusing as to why the police have never seen the need to attend our event in it's entire 13 year history. Highways have also always been very understanding. It's also confusing as to why I did not receive any rebuke or letters of complaint from said authorities in the weeks that followed last years event. I admit that the weather was unexpectedly beautiful, which led to increased numbers of people, but Platinum security and my team handled it really well, and all in attendance were happy and well behaved. We did have litter collectors at our event and I took personal responsibility to make sure the area was clear of all rubbish by 10pm on the same night, which I'm sure your CCTV will confirm. I must also point out that the council bin closest to us was overflowing every evening all summer. I have complained about this myself in the past.

On your recommendation last year I handed out letters to local residents in advance of our event, and actually received messages of thanks from residents who have previously complained about noise emanating from venues around the harbourside. Most the people I handed the letter to attended the event as well, perhaps contributing to the increased numbers. In fact, in our own debrief email I am the one that suggested that we had been surprised by the numbers of people bringing picnics and deckchairs, and I suggested that I work with the council to grow the event into a more collaborative harbourside festival, as there is obviously a high demand for it. I have reached out to Phil Black

In regards to the toilet situation, I must protest. Our closest neighbours' off duty staff were in attendance at our event and rather than wait 5 minutes to use our loos, they were running to use their own loo, which in turn encouraged others to follow. I did discuss with neighbouring businesses afterwards and received no complaints from them and so again it's surprising that this is one of the main reasons for the objection. Every single local business that I have engaged with has been extremely supportive. In total at Offshore we have 5 sit down loos and 2 urinals which is usually more than enough for our event and queues at the busiest times reach no more than 5 minutes.

I also have to say that I can't help but take personal offence at being accused of using the charitable nature of the event to secure permission last year. We have raised over £10,000 for local charities over the years at our event and in 2024 we raised £1200 for the RNLI. Running this event is a big risk for us. It costs us over £6000 to run and its very weather dependent and so if it rains we lose a lot financially. The reason we keep it going every year is to support our local food and drink suppliers, the musicians, to give something back to our local community and raise money for charity. It's not a profit driven endeavor by any means

With all this in mind would you be open to me resubmitting my application with extra security, extra bins and possibly 2 portaloos included in the plan if deemed necessary?

Or, like I have said previously, I am more than happy to work with the events team and other local venues to produce a more collaborative plan if that is what is preferred, should the events team get in touch. As yet though I have not been included in any such conversations.

Please advise as to the best way for me to proceed

Kind Regards,

Brett Morton



From: West, Thomas <Tom.West@torbay.gov.uk>

Sent: 29 January 2025 16:34

To: Licensing Licensing.team@devonandcornwall.pnn.police.uk Licensing.team@torbay.gov.uk Licensing.team@torbay.gov.uk Licensing.team@torbay.gov.uk Licensing.team@torbay.gov.uk Licensing.team@torbay.gov.uk Licensing.team.gov.uk <a href="mailto:Licens brett.offshore@live.com <bre> brett.offshore@live.c

Subject: RE: RE: Licensing Act 2003 - Temporary Event Notice TE4372 - Offshore Bar & Restaurant, 13 - 14 Vaughan Parade, Torquay, TQ2 5EG

Please find attached my objection notice to the Temporary Event Notice for Offshore Bar and Restaurant, 13 - 14, Vaughan Parade, Torquay TQ2 5EG

Kind regards

Title: Torbay Council Tom West | Licensing Officer | Town Hall, Castle Circus, Torquay TQ1 3DR 01803 208014 | Tom.west@Torbay.gov.uk www.torbay.gov.uk Facebook | Twitter | LinkedIn | Instagram

From: Licensing <Licensing@torbay.gov.uk>

Sent: 24 January 2025 11:35

To: Licensing Team' Licensing team@devonandcornwall.pnn.police.uk>; West, Thomas <Tom.West@torbay.gov.uk>
Cc: Hind, Rachael <Rachael.Hind@torbay.gov.uk>; SHOTTON Rachael 57742 <Rachael.shotton@devonandcornwall.pnn.police.uk>; Events

<Events@torbay.gov.uk>; Cottell, Carrie <carrie.cottell@torbay.gov.uk>; Smart, Julie <Julie.Smart@torbay.gov.uk>

Subject: RE: Licensing Act 2003 – Temporary Event Notice TE4372 – Offshore Bar & Restaurant, 13 - 14 Va

Dear All

We have accepted the above TEN for the 10th & 11th May 2025.

Please can all comments be received by 29th January 2025.

A copy of the TEN has been attached for your information.

Kind regards

Joanne

Title: Torbay Council

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